

## UPDATE: Users are supposed to get more data!?

**Fist (partial) Success.** Facebook has announced today that users are supposed to get a little more of their personal data when using the „download tool“ ([Link](#)). This is a first partial success for our campaign and we see this as a first step in the right direction, but at the same time Facebook is still not for filling its obligation under European law to grant users access to all personal data:

**40.000 Access Requests.** After europa-v-facebook.org has posted a guide on how to make an access request at Facebook, 40 000 users made use of their right to access. To this very date no one of these 40 000 users has received all data Facebook is legally bound to disclose to the users. Instead, Facebook has sent out many e-mails to get rid of the users by e.g. forwarding them to the “download tool” that only holds a fraction of the [84 data categories](#) which users should get. This new move seems to be just another attempt to fool users and the media while Facebook keeps ignoring the law.

Besides the fact that more than half of the data categories are missing, Facebook is also presenting many data categories only in its „Timeline“ or „Activity Log“. This means that users have no chance to get the data with one click or the raw data that is held on the servers.

Max Schrems, speaker of europa-v-facebook.org: *„If we would have gotten our data in such a format we would have been unable to file the complaints against Facebook. We would have never found out that Facebook is still keeping deleted information. This seems to be exactly the reason why Facebook is not giving all user access to the data.“* This latest move has just one outcome: The user gets a small amount of processed data instead of giving users the full copy of all raw data, as they would be obliged to under European law.

**Everything is different in Ireland.** Unfortunately this is happening in full accordance with the first report by the Irish Data Protection Commission ([Report](#), page 64). Since we are confident that this first Irish report is not in accordance with European legislation we have published a complaint form to the European Commission that may be used by Facebook users that did not get full access to their data ([Link](#)).