

28th of September 2011

From: Facebook
To: Max Schrems

Dear Mr. Schrems:

We refer to our previous correspondence and in particular your subject access request dated July 11, 2011 (the Request).

To date, we have disclosed all personal data to which you are entitled pursuant to Section 4 of the Irish Data Protection Acts 1988 and 2003 (the Acts).

Please note that certain categories of personal data are exempted from subject access requests. Pursuant to Section 4(9) of the Acts, personal data which is impossible to furnish or which can only be furnished after disproportionate effort is exempt from the scope of a subject access request. We have not furnished personal data which cannot be extracted from our platform in the absence of disproportionate effort.

Section 4(12) of the Acts carves out an exception to subject access requests where the disclosures in response would adversely affect trade secrets or intellectual property. We have not provided any information to you which is a trade secret or intellectual property of Facebook Ireland Limited or its licensors.

Please be aware that we have complied with your subject access request, and that we are not required to comply with any future similar requests, unless, in our opinion, a reasonable period of time has elapsed.

Thanks for contacting Facebook,
Facebook User Operations Data Access Request Team

28th of September 2011

From: Facebook
To: Multiple Users

Hi,

We refer to our previous correspondence and in particular your subject access request (the "Request").

Due to the volume of personal data access requests that we have recently received, we wish to inform you that we are experiencing significant delay in processing such requests. We therefore are unlikely to respond within 40 days of your initial request. We are presently refining our request response processes and approach to align the present high volume of access requests with the resources available to process these requests. We appreciate your patience and will respond as soon as possible.

Please be aware as well that we are not required to comply with any future similar requests, unless, in our opinion, a reasonable period of time has elapsed.

Again, we appreciate your patience and we will respond as soon as possible.

Thanks for contacting Facebook,
Facebook User Operations – Data Access Request Team