Office of the Data Protection Commissioner.

Canal House, Station Road

Portarlington , Co. Laois

IRELAND

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Complaint against Facebook Ireland Ltd.

To whom it may concern,

I was requesting a copy of my personal data held by **“Facebook Ireland Limited”** (Hanover Reach, 5-7 Hanover Quay, Dublin 2, Ireland) under section 4 DPA using the provided online form or a direct e-mail to Facebook Ireland Ltd.

**A.** I was sending the initial request on the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**B.** Facebook sent an e-mail saying that I should use a “download tool” on the\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and has therefore not provided me with full access to my personal data.

**C.** The tool is not sufficiently giving me access to all my personal data as necessary under the Irish law. There are many data categories missing, if this is compared to the data sets published by
“europe-v-facebook.org” (see Links: [Data Set 1](http://www.europe-v-facebook.org/lbb1.pdf), [Data Set 2](http://www.europe-v-facebook.org/msb2.pdf), [Data Set 3](http://www.europe-v-facebook.org/msb1.pdf), [List of Data](http://www.europe-v-facebook.org/fb_cat1.pdf)). Here are some of examples of missing data: meta data on photos, deleted messages, like button information, recent activity on facebook.com, removed friends information, last location, all stores IP addresses, and much more information that is clearly my “personal data” under the DPA and Directive 95/46/EG.

I therefore ask you to take the necessary steps to make Facebook Ireland Limited comply with my access request and section 4 of the Irish Data Protection Act and request a *formal decision* on this complaint as soon as possible.

My details:

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Resident of: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

E-Mail: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Telephone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Sincerely,

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_