

Facebook Ireland Ltd
5-7 Hanover Quay
2 Dublin
IRELAND

Maximilian Schrems

[REDACTED]

[REDACTED]

AUSTRIA

Vienna, December 26th 2012

Dear Richard Allen,

I would like to ask you formally if “Facebook Ireland Ltd”, who you have been representing towards me, is in any way interested in trying to resolve the outstanding 22 complaints, or any part of it in through an amicable resolution.

So far we have not seen any substantial engagement by “Facebook Ireland Ltd” that would have led to any solution of and of the complaints. Especially our meeting in Vienna has turned out to only be an exchange of positions, but did – as far as we know - not lead to any change on your side. The documents and written arguments I was promised to get were never delivered.

I would kindly ask you to forward us the official position of “Facebook Ireland Ltd.” towards a meaningful attempt for an amicable resolution. If you are not responding until January 1st 2013 we assume that “Facebook Ireland Ltd” is not interested in finding an amicable resolution and will request a formal decision by the Irish Data Protection Commissioner soon afterwards. By sending you this letter we think that we have done everything in our power to find such an amicable resolution.

Regards,

Max Schrems

facebook

Maximilian Schrems



Austria

January 14, 2013

Re: Your letter of December 26, 2012

Dear Mr. Schrems:

I write in response to your above-referenced letter, which was forwarded to me by Richard Allan, in which you inquired whether Facebook Ireland Limited (Facebook) were interested in trying to resolve your complaints submitted in 2011 to the Irish Data Protection Commissioner (DPC).

As you know, Facebook was audited by the DPC pursuant to the DPC's authority, which resulted in two published reports of the process and conclusions. During the audit, the DPC and Facebook considered your complaints and worked to resolve them. As you know, Facebook also took the additional step of meeting with you in Vienna to attempt to involve you directly in the resolution of your complaints.

As the DPC has fully audited Facebook and has reviewed all of the modifications in Facebook's practices as a result of the audit and finds Facebook in good standing with respect to its compliance with Irish data protection law, Facebook respectfully directs you to the DPC for any further issues you may have.

Best Regards,

A handwritten signature in black ink that reads "Kath M. Tassi".

KATHERINE M. TASSI
Head of Data Protection